

Accommodation and Business Terms of Vodičkova Luxury Suites

1. Identification of Contractual Parties

Accommodation Provider

- Company: Vodičkova Luxury Suites s.r.o.
- Address: Vodičkova 709/33, Nové Město, 110 00 Prague 1
- Company ID: 216 29 471
- VAT ID: CZ 216 29 471
- Contact Information:
 - Email: info@vodickovaluxurysuites.cz
 - Phone: +420 775 232 790
 - Website: www.vodickovaluxurysuites.cz

Customer (Guest)

A natural or legal person who has concluded a contract for accommodation services through:

- Website
- Telephone communication
- Electronic mail
- Other agreed communication means

2. Key Terms Interpretation

- **Accommodation Service:** Temporary accommodation in a provider-managed apartment including related services
- **Voucher:** Document confirming reservation with precise accommodation and price details
- **Reservation:** Binding accommodation order confirmed by the provider
- **Price List:** Current price list published on the provider's website

3. General Provisions

Reservation Process

- Accommodation can be reserved via:
 - Website
 - Telephone
 - Electronic mail
 - Other agreed methods
- After reservation, customer receives confirmation with:

- Order details
- Accommodation information

Pricing Conditions

- Indicative prices are listed in promotional materials
- Binding price is always stated in the voucher
- Customer commits to paying according to current price list

Personal Data Protection

- All personal data processed in compliance with applicable legal regulations
- Detailed information on data processing available upon request

4. Prices and Services

Provider reserves the right to:

- Change agreed accommodation conditions in cases of force majeure
- Update prices and services

5. Cancellation Conditions

Cancellation by Customer

- Cancellation only in written electronic form
- Decisive is email delivery date and time
- Cancellation method: info@vodickovaluxurysuites.cz

Cancellation Fees

Unified Cancellation Terms

- Up to 72 hours before arrival: No fee
- After 72 hours or no-show: 100% of price
- Cancellation during stay: 100% of remaining services

Non-Refundable Rate

- Reservation is non-refundable

6. Specific Conditions

Late Checkout

- Fee of 100 EUR for each started hour beyond scheduled checkout time

Damage and Liability

- Immediate reporting of any damage obligation
- Full financial responsibility for caused damages

Insurance

- Provider's insurance does not cover personal property
- Recommended to arrange personal/travel insurance

7. Accommodation Rules**Basic Obligations**

- Maintain order and cleanliness
- Smoking prohibited (1,000 EUR fine)
- Respect other tenants
- No equipment manipulation

Restrictions

- Pets only with prior consent
- No night noise disturbance
- No unauthorized apartment layout changes

8. Final Provisions

- These terms are an integral part of the accommodation contract
- Last updated: 12/12/2024

Dispute Resolution

- Any disputes will be resolved by the court with jurisdiction over the provider's registered seat

Carefully read before concluding accommodation contract